6th & 7th December 2007
2nd INTERNATIONAL CONFERENCE
ON RAILWAY STATIONS

Next Station
2nd international Conference
on Railway Stations
Passenger Information

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Keolis
Over 14 000 buses and coaches
64.5 km automatic metro
15 km métro
91 km tramway
100 trolleybuses
2 843 km of rail
4 airport services
1 maritime shuttle service
16 véhicules for car-sharing
1 Oxygène station in Lille with 21 Segways
**Concept**
Provide access to waiting time information via different media
- Interactive Voice Response, Internet, Mobile Internet, Text Messaging, Widget, …
- Also to transmit information and delay messages via these media

**Outstanding Features**
- Easy and rapid access to information
- Use of halt numbers
- Different types of media for different publics
- « Timeo IVR » solution
  => Easy access to information for ALL (accessibility)
Different solution criteria?
• Rapidity of roll out
• Limited investment requirements
• Possibility of tying in with future developments

Solutions
• Client based infrastructure: Mobile, Internet, PC
• Wireless solutions: Wi-Fi, GPRS/UMTS
• Member shared platforms
• Universal access technology: Web services, Vocal Synthesis, Widget, Email
In a corner of a PC

On a TFT public wide screen

Media: SMS +

Media: Widget

Key word of STAR network, lower or upper-case
MULTIMODE PASSENGER INFORMATION

TICE, Keolis network for Essonne Centre

• Screens in buses to inform Passengers

• Connection times given with Trains in Real Time

• Real Time SNCF Database