

Station Management

Antoine HUREL

Veolia Transport

Deputy CEO







Station Management

- 4 key elements to ensure fair and efficient station management between multiple operators:
 - 1- Rail operation: railway access, planning and occupancy (scheduling)
 - 2- Commercial operation: customer care, passenger information and ticket sales
 - 3- Multi-modality: efficient modal interchange, coordinated time-tabling, signage, architecture & design
 - 4- A living space: shops, additional services, a place to meet...





nextstation BRUSSELS 2011

