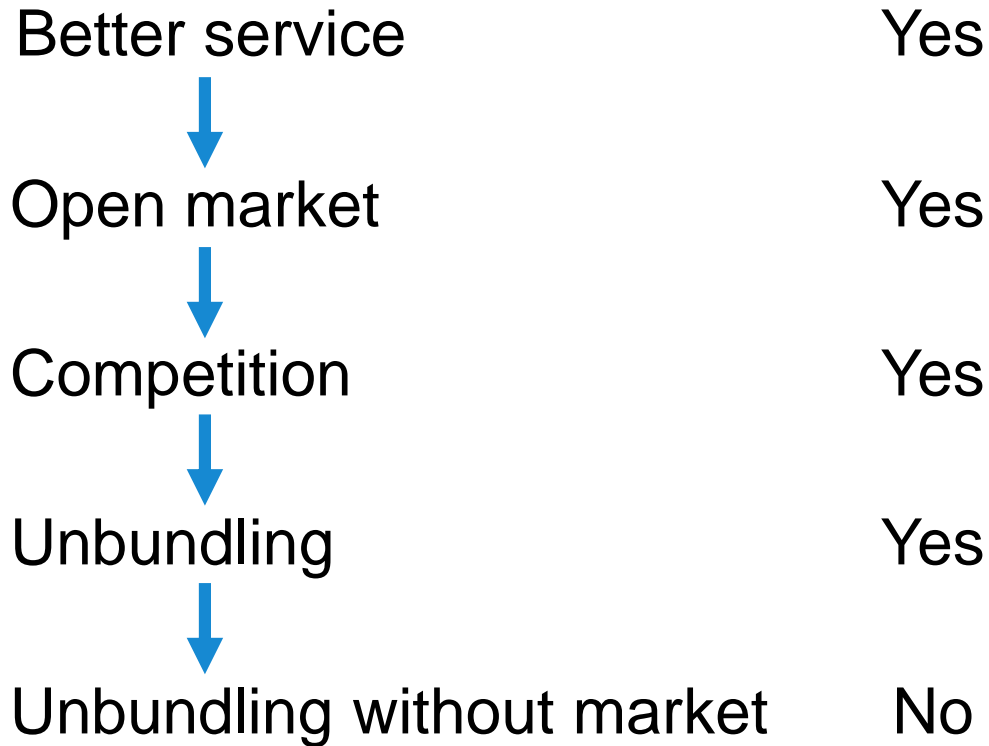


Stations serve more than trains

Jannie HAEK

SNCB/NMBS Holding
CEO

Railway environment



Station management environment

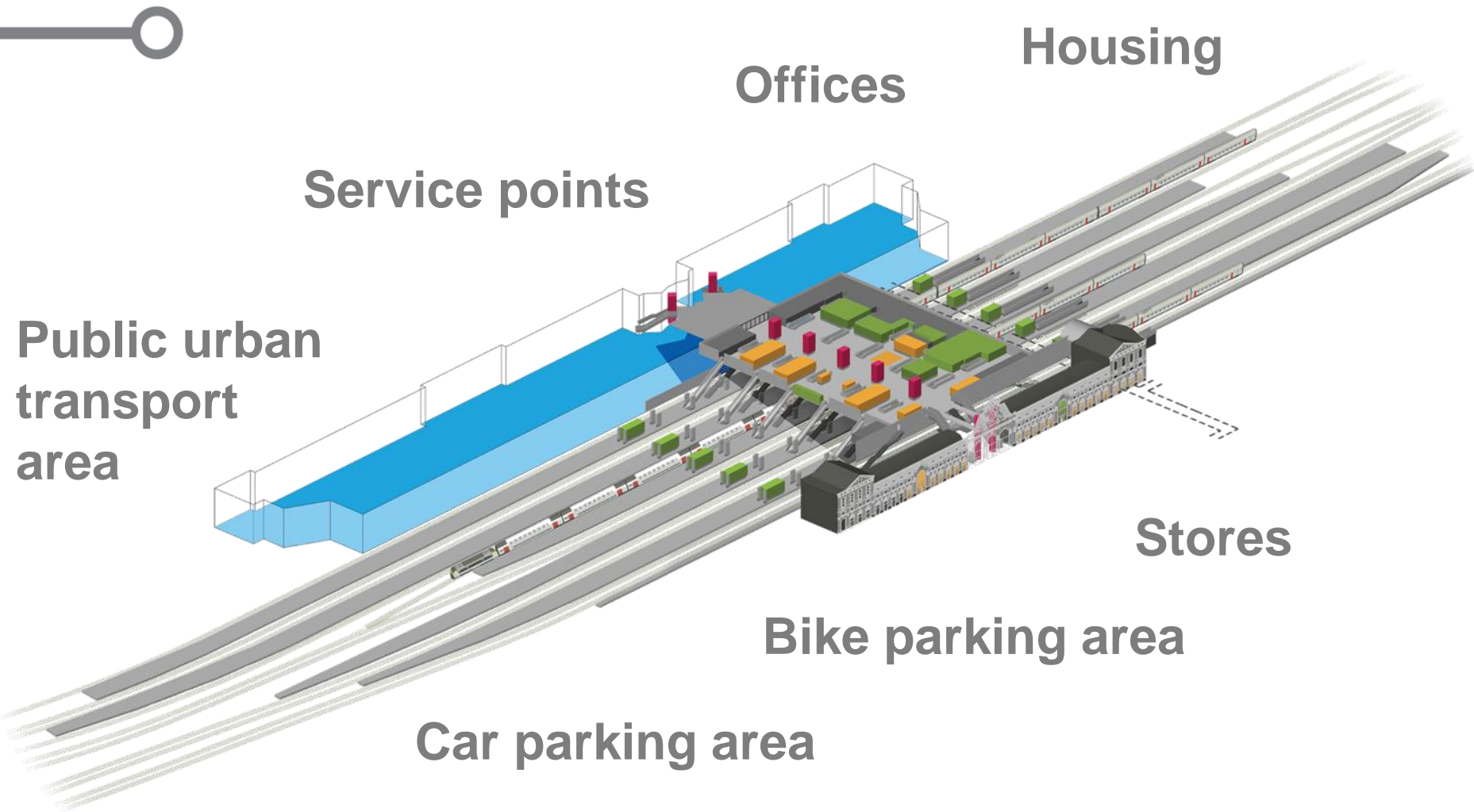
- Is an economic consumer driven market
- Is more than just a railway environment
- Theoretical “ideal” rail model in any case not applicable
- Stations have a broad “mixture” of customers for:
 - rail services: information, distribution, signaletics ...
 - “last mile” services: car-parking, cycle-parking, car-sharing, public urban transport ...
 - stores, service points, offices ...

Economic reality and the real challenges

Let's put the objectives first :

- Whatever the structure within which stations evolve, stations managers guarantee access and services to:
 - train operators
 - all other actors in the context of a “networked mobility”, in the broader context of urban development
- Concept : station as a multimodal and multifunctional “port”, operating as a profit-center

Stations are multimodal and multifunctional





nextstation

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