



Passenger Stations

Financial plans and marketing strategies Renting out station floorspace in Germany

Gottfried Eymer - DB Station&Service AG

Head of Department

Commercial Renting Space



DB Station&Service AG - Rental Division

Overview





Division's aim

- Creating a premium real-estate infrastructure for retailing, catering and services at attractive and heavily-frequented stations
- Our main customers are passengers, whom we offer a premium service and a feel-good environment

Facts and figures

Commercial floorspace 1,200,000 sq.m

Rental income 2004 €271 million

Rental staff
188

Number of rental contracts 17,000

Average time spent by customers at the station

Commuters 10 minutes

Business travellers 15 minutes

Patrons 20 minutes

Accompanying persons 25 minutes

Private and holiday travellers 30 minutes



Basic needs of passengers

All stations should be "feel-good stations"

We survey our customers in frequent opinion polls ...









The basic needs of our customers

- Wide range of merchandise
- Catering and take-away food
- Services
- Safety and security
- Cleanliness
- Light and transparency
- Parking facilities



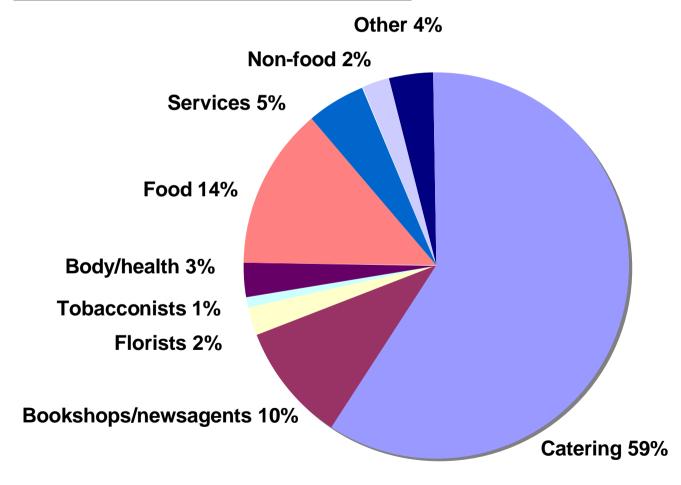
The railway station

typical sectoral mix





Current use of rental space



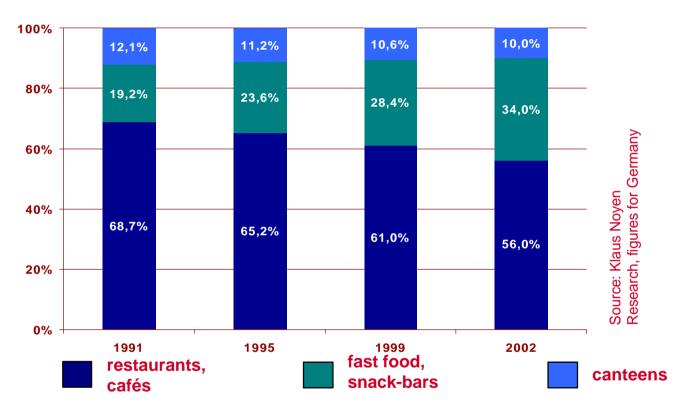
Market trend



Old-style restaurants and eating houses are losing out to fastfood catering concepts







Forecast

- Market for take-away food is growing
- Europe-wide, 1 in 3 meals is a take-away
- In the USA approx. 50% of all meals are take-aways
- By 2010 the figure is set to rise to almost 45% in Europe
- It is expected to exceed 50% for Germany in 2005

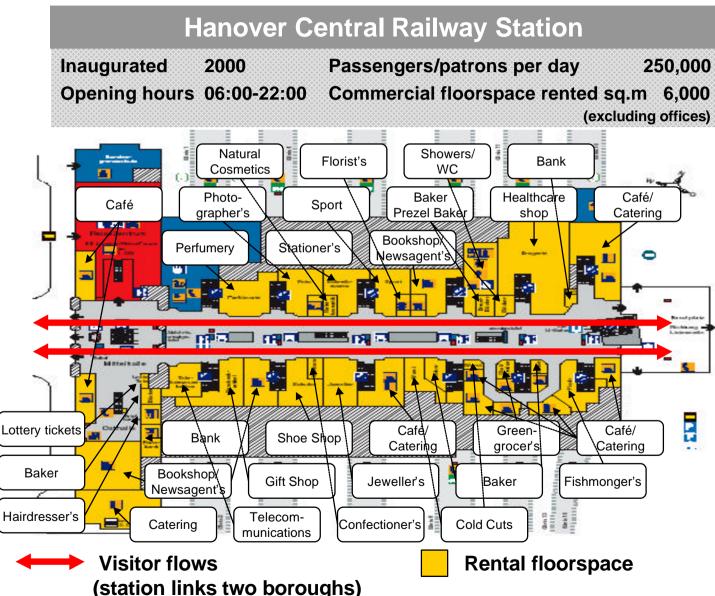


Hanover Central Railway Station

Example of successful implementation of the rental strategy











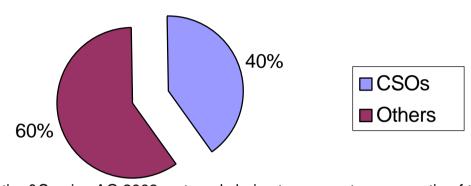
Station sites are of interest to attractive lessees

40% of rental income is generated with chain store operators (CSOs)





Level of chain-store involvement



Source: DB Station&Service AG 2003; external chain store operators as a ratio of total rent 2003



- fast food



- healthcare



- grocer's



- bookshop



- fast food



- foodservice



- baker's



- perfumery



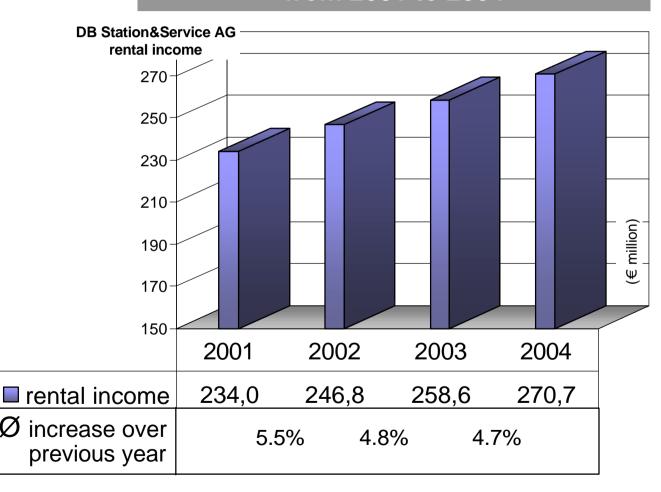
Success of rental strategy

Against the market trend, increases in turnover of 5 per cent per annum





15.7 per cent increase in rental turnover from 2001 to 2004





Generating new potentials (1)

Standardised pavilions make for high-quality rental premises







Facts

- Attractive, high-quality rental floorspace for top lessees
- Modular design from 25-100 sq.m
- 20 pavilions already in place, nationwide roll-out planned

Generating new potentials (2)

Die Bahn DB

Stand systems create modular rental units for special campaigns and events







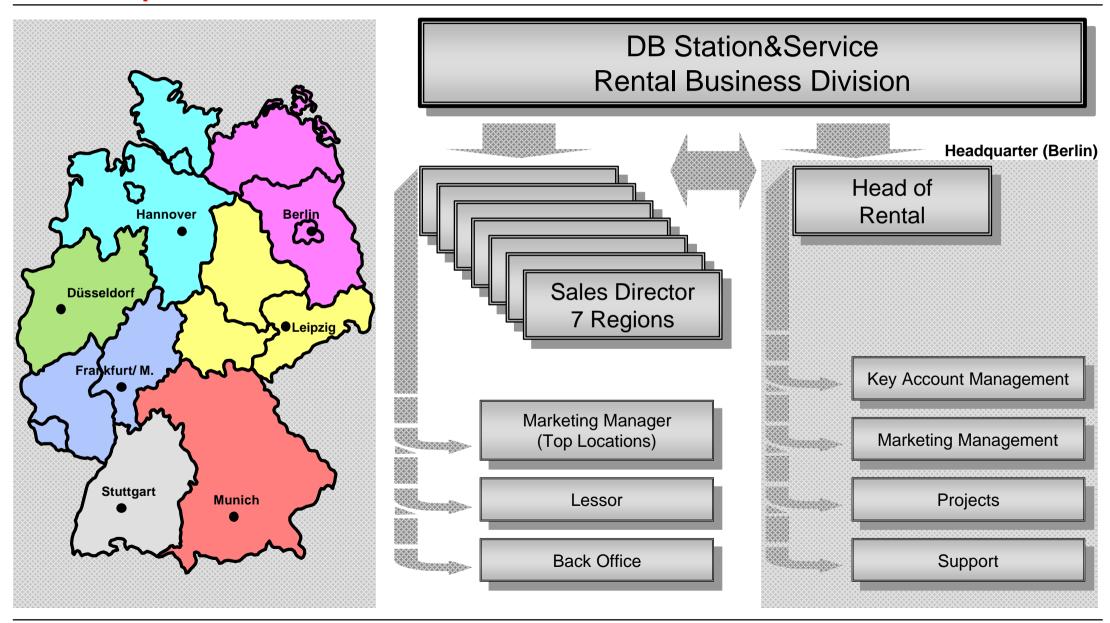
Facts

- Short-term rentals at top locations
- Demand-driven offering/special campaigns
- Standardised module system 8-9 sq.m in size
- 120 units to be rolled out at 50 stations nationwide



Who's behind it all?

The set-up at rental division



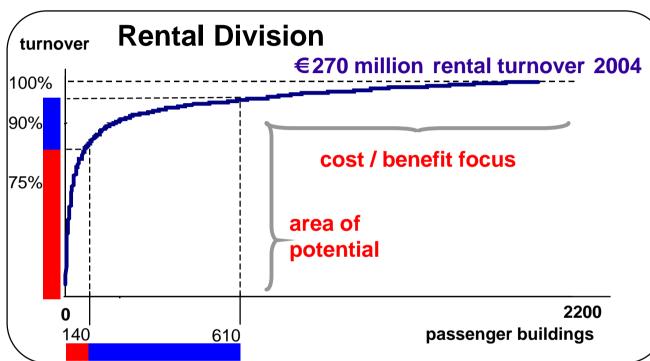


Pattern of rental turnover relative to number of stations

90 per cent of turnover is generated at 600 stations







140 stations yield 75 % of turnover

470 stations yield 15 % of turnover

Vision



The Rental Business Division is rigorously organised and run on the basis of top, average and small rental categories

development of case-by-case strategy





for sale



- Drafting of utilisation concepts
- Gearing towards travel requisites
- Greater degree of chain store involvement
- Increase in floorspace productivity
- Reduction in vacant premises
- International consultancy projects
- Standardised DB ServiceStore product
- Across-the-board roll-out
- High customer benefit and complete cost coverage
- Poorly frequented
- Buildings do not meet yield expectations
- Sale to municipalities or private investors

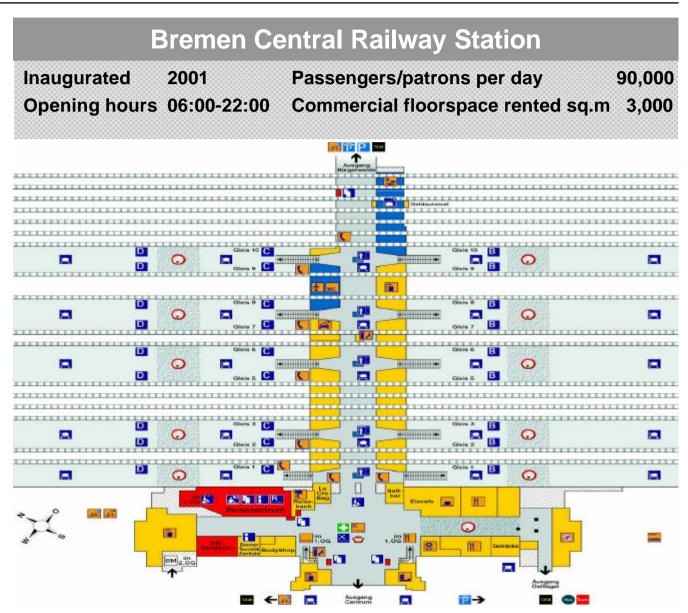


Examples in practice (1)

Major rental project at Bremen Central Railway Station









Examples in practice (2)

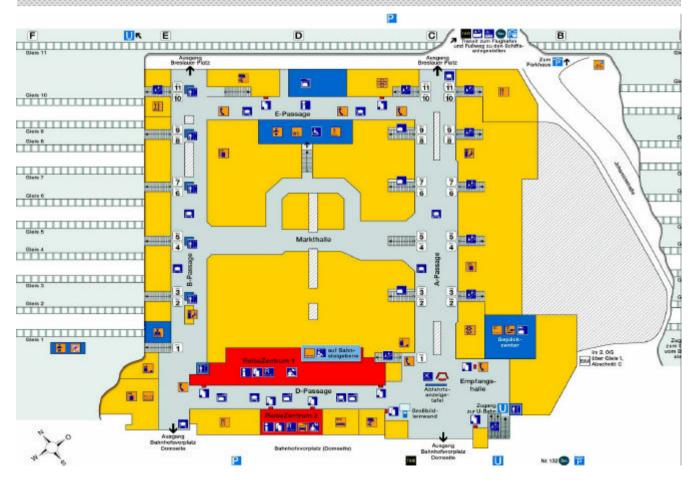
Major rental project at Cologne Central Railway Station





Cologne Central Railway Station

Inaugurated 2000 Passengers/patrons per day 280,000 Opening hours 06:00-22:00 Commercial floorspace rented sq.m 8,000



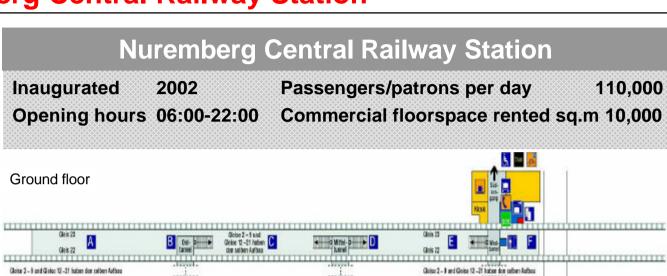


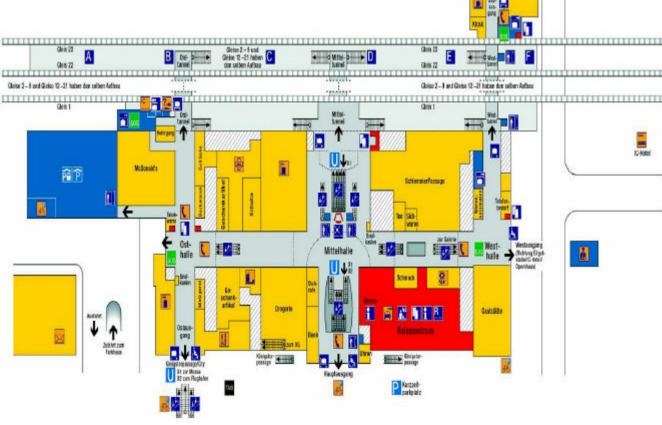
Examples in practice (3)

Major rental project at Nuremberg Central Railway Station





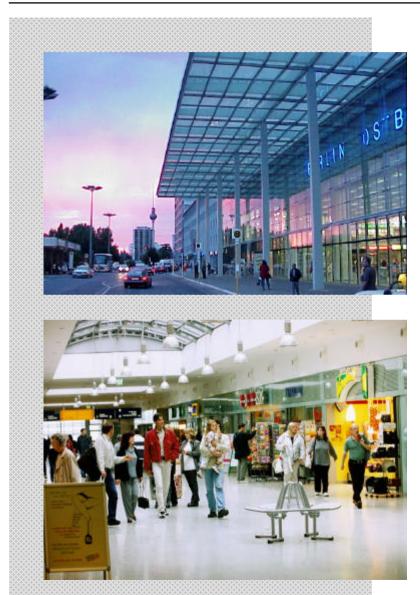




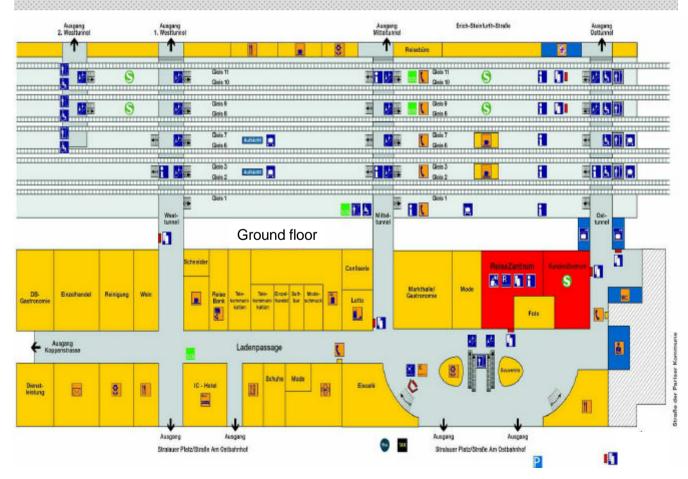


Examples in practice (4)

Major rental project at Berlin Ostbahnhof Railway Station



Berlin Ostbahnhof Inaugurated 2000 Passengers/patrons per day 160,000 Opening hours 06:00-22:00 Commercial floorspace rented sq.m 14,000



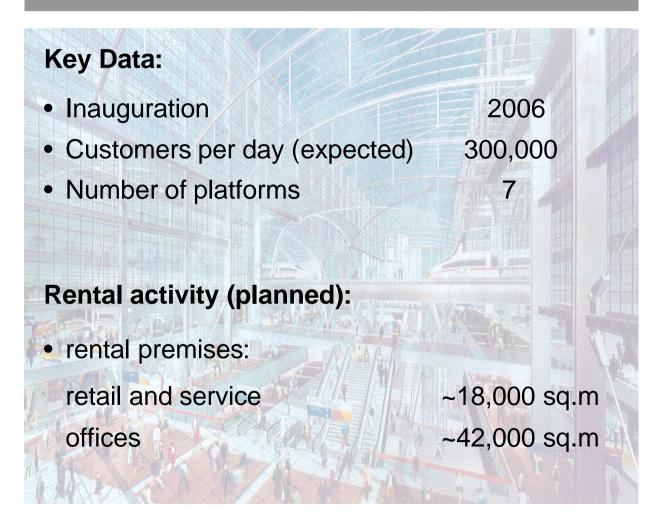


Examples in practice (5)

Major project at Berlin Central - Lehrter Bahnhof

Berlin Central Railway Station Visualised exterior view

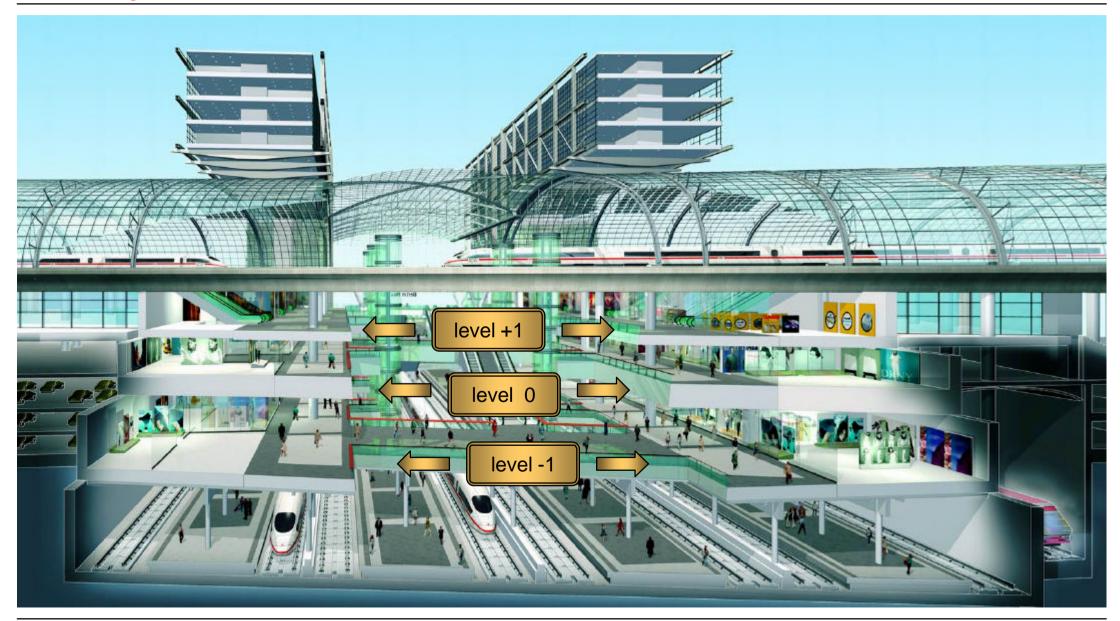
Facts & Figures



Layout plan

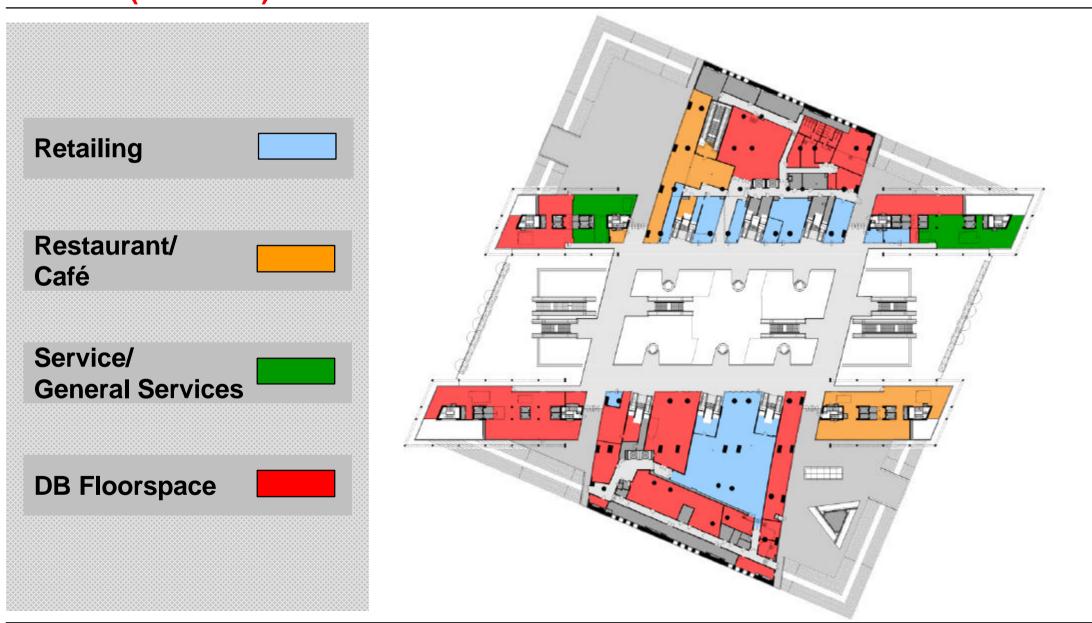


Rental space on 3 levels between 2 train stations





Level +1 (1-st floor)





Level 0 (ground floor - the main entrance)







Level -1 (basement)

